



PRE-OPERATIVE INSTRUCTIONS

- ❖ Allow pets to have access to fresh clean drinking water until the early morning of the day of scheduled surgery.
- ❖ Your pet should have **NO** access to food, biscuits or titbits after **10pm** on the night before the operation. Exceptions to this rule will NOT be made.
NOTE: Keep cats locked indoors overnight!
- ❖ Do not withhold food or drinking water from any rabbits or rodent-type pets. Please bring a small amount of their normal feed to maintain their normal diet.
- ❖ Admissions for all booked surgery/operations are between 08:00-09:00.
Please ask at reception if special arrangements need to be made for your animal to be dropped off the night before the scheduled surgery. (Please note that there is a charge for this service)
- ❖ Please ensure your pet is restrained correctly.
DOGS should wear a correctly fitted collar and lead.
CATS/RABBITS/RODENTS must be in a secure and suitable cage or carrier.
- ❖ On rare occasions, we may ask you to muzzle your dog to enable us to examine and treat it safely. We understand that this may not be pleasant for you or your dog. However, some dogs can react uncharacteristically in a strange and potentially stressful environment.
- ❖ If your pet is currently on any medication please inform the nursing staff when your animal is being admitted. When you book your animal in for surgery a vet should inform you if medication is to be given on the morning of the operation.
- ❖ Should we need to contact you, we require a contact telephone number. This is **VERY IMPORTANT** and we ask you to ensure you can be contacted at all times.
- ❖ Please try not to telephone before 3pm to see how your pet's operation has gone. We understand you may be worried but we will contact you if we have any concerns. After 3pm your pet will hopefully be recovering well from their anaesthetic and we will have a better idea of when it is appropriate to discharge them.
- ❖ Full payment is expected when your pet is discharged.
- ❖ Many thanks for your co-operation. If you have any questions please ask at reception.
- ❖ You will be asked to leave a **£50 deposit** on admit which will come off the total bill on collection.